



27,483 TWITTER FOLLOWERS

45,251 FACEBOOK LIKES

22,167 RIDER ALERT SUBSCRIBERS

106,574 APP DOWNLOADS

2 million REAL-TIME DEPARTURES REQUESTED VIA TEXT MESSAGE

3.1 million NEXTTRIP VISITS VIA METROTRANSIT.ORG

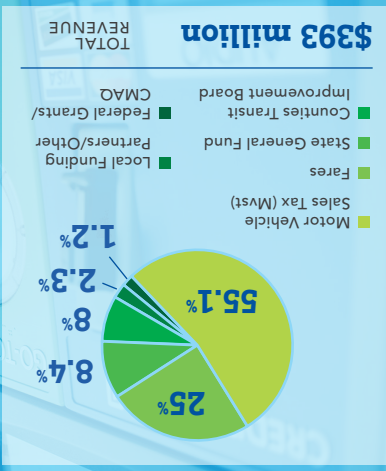
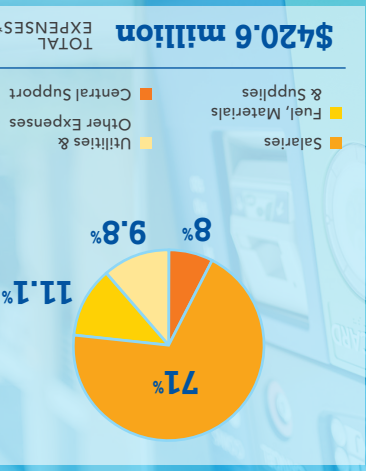
908,243 TRIPS PLANNED BY PHONE (612-373-3333)

5.3 million TRIPS PLANNED AT METROTRANSIT.ORG

85,963 CUSTOMER RELATIONS CONTACTS

278 HOW TO RIDE PRESENTATIONS

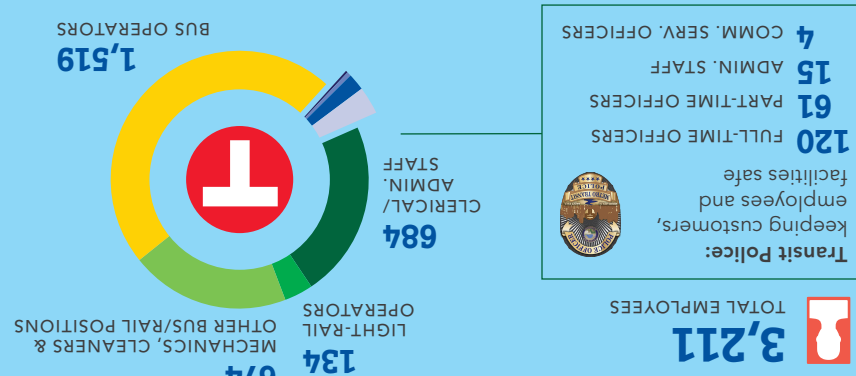
ENGAGING WITH CUSTOMERS



OPERATING REVENUE & EXPENSES



FARE INCENTIVE PROGRAMS FOR SCHOOLS & EMPLOYERS



We at Metro Transit deliver environmentally sustainable transportation choices that link people, jobs and community conveniently, consistently and safely.

OUR PEOPLE



APP BRINGS FARES, SAFETY FEATURE TO CUSTOMERS' PHONES

Metro Transit's free mobile app allows customers to purchase fares that can be used to ride a bus or train any time. By the end of 2017, just over a year after it was introduced, the app had been downloaded more than 106,000 times and used to purchase nearly 240,000 fares. The app also provides access to a service that allows users to send text messages to trained Metro Transit staff when they have safety concerns. Learn more at metrotransit.org/app

106,574 DOWNLOADS

238,671 TICKETS SOLD

\$672,284 FARE REVENUE



metrotransit.org/facts
612-373-3333

[/MetroTransitMN](https://www.facebook.com/MetroTransitMN)
[@MetroTransitMN](https://twitter.com/MetroTransitMN)
[@MetroTransitMN](https://www.instagram.com/MetroTransitMN)

Brian Lamb, General Manager

serving the Minneapolis/St. Paul area

METRO TRANSIT FACTS

THROUGH DEC. 31, 2017

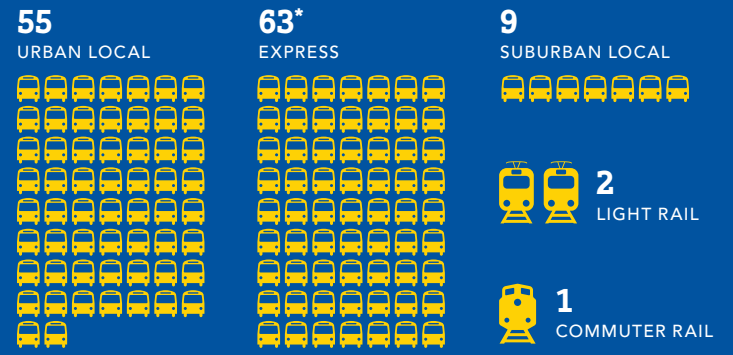
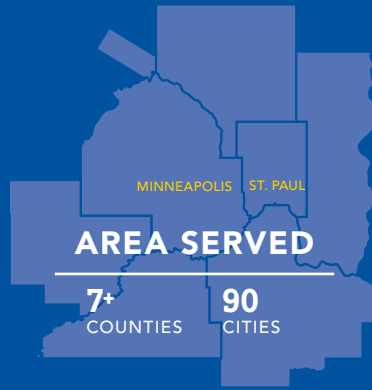
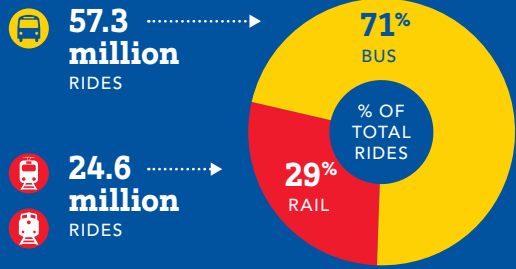


81.9 million RIDES

907 SQ. MILES

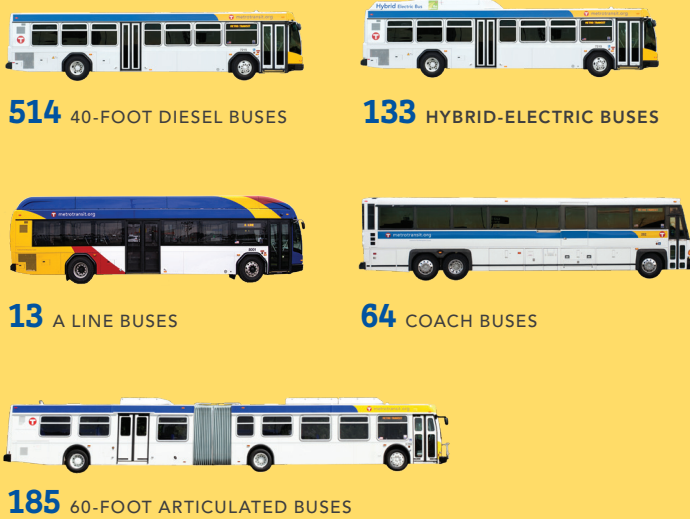
130 ROUTES

264,347 AVERAGE WEEKDAY RIDERSHIP



* Includes Maple Grove Transit routes operated by Metro Transit

BUS



189,463 AVG. WEEKDAY BOARDINGS

85% BUS ON-TIME PERFORMANCE

2,403,372 TOTAL VEHICLE HOURS OF SERVICE

24 TRANSIT CENTERS

12,067 BUS STOPS

970+ BUS SHELTERS

7,940 AVG. VEHICLE MILES BETWEEN SERVICE CALL

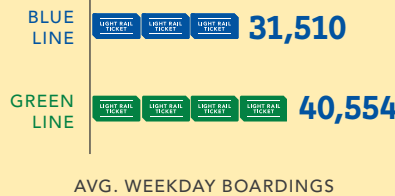
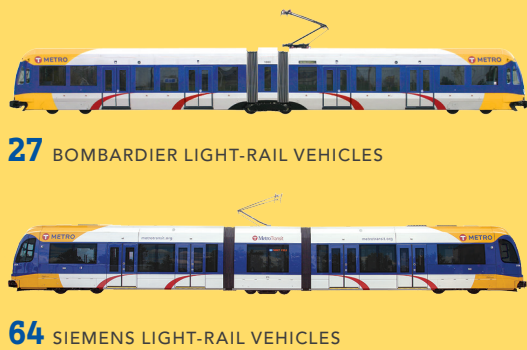


64 PARK & RIDE LOTS/RAMPS (BUS-ONLY)

15,674 PARK & RIDE SPACES (BUS-ONLY)

300+ MILES OF BUS-ONLY SHOULDER

METRO BLUE LINE AND GREEN LINE



87% BLUE LINE ON-TIME PERFORMANCE

83% GREEN LINE ON-TIME PERFORMANCE

2,658 BLUE LINE PARK & RIDE SPACES

31,098 AVG. VEHICLE MILES BETWEEN SERVICE CALL



NORTHSTAR COMMUTER RAIL



93% COMMUTER RAIL ON-TIME PERFORMANCE

3,280 PARK & RIDE SPACES

30,112 AVG. VEHICLE MILES BETWEEN VEHICLE FAILURE

2,819 AVG. WEEKDAY BOARDINGS



RIDESHARE

49,972 RIDESHARE ACCOUNTS

514 AVERAGE VANPOOL USERS

12,407 GUARANTEED RIDE HOME REGISTRANTS

1,719 AVERAGE MONTHLY CARPOOL PARTICIPANTS

1.5 million TOTAL VANPOOL MILES

BIKE

200 BIKE LOCKERS

ALL BUSES AND TRAINS HAVE BIKE RACKS

1,331 BIKE PARKING SPACES